

List of Government Hospitals Applicable for Cashless Facility

No	State	City	Government Hospital
1	KUALA LUMPUR	KUALA LUMPUR	INSTITUT PERUBATAN RESPIRATORI
2		KUALA LUMPUR	HOSPITAL REHABILITASI CHERAS
3		KUALA LUMPUR	HOSPITAL KUALA LUMPUR
4		KUALA LUMPUR	HOSPITAL WANITA DAN KANAK-KANAK KUALA LUMPUR
5	W.P LABUAN	W.P LABUAN	HOSPITAL LABUAN
6	W.P PUTRAJAYA	W.P PUTRAJAYA	HOSPITAL PUTRAJAYA
7		W.P PUTRAJAYA	INSTITUT KANSER NEGARA
8	PERLIS	KANGAR	HOSPITAL TUANKU FAUZIAH
9	PULAU PINANG	BALIK PULAU	HOSPITAL BALIK PULAU
10		BUKIT MERTA JAM	HOSPITAL BUKIT MERTA JAM
11		GEORGETOWN	HOSPITAL PULAU PINANG
12		KEPALA BATAS	HOSPITAL KEPALA BATAS
13		SEBERANG PERAI	HOSPITAL SUNGAI BAKAP
14		SEBERANG PERAI	HOSPITAL SEBERANG JAYA
15	KEDAH	ALOR SETAR	HOSPITAL SULTANAH BAHYIAH
16		BALING	HOSPITAL BALING
17		JITRA	HOSPITAL JITRA
18		KUALA NERANG	HOSPITAL KUALA NERANG
19		KULIM	HOSPITAL KULIM
20		LANGKAWI	HOSPITAL SULTANAH MALIHA
21		SIK	HOSPITAL SIK
22		SUNGAI PETANI	HOSPITAL SULTAN ABDUL HALIM
23		YAN	HOSPITAL YAN
24		PERAK	BATU GAJAH
25	GRIK		HOSPITAL GERIK
26	IPOH		HOSPITAL RAJA PERMAISURI BAINUN
27	KAMPAR		HOSPITAL KAMPAR
28	KUALA KANGSAR		HOSPITAL KUALA KANGSAR
29	BOTA		HOSPITAL CHANGKAT MELINTANG
30	PARIT BUNTAR		HOSPITAL PARIT BUNTAR
31	SELAMA		HOSPITAL SELAMA
32	SERI MANJUNG		HOSPITAL SERI MANJUNG
33	SLIM RIVER		HOSPITAL SLIM RIVER
34	SUNGAI SIPUT		HOSPITAL SUNGAI SIPUT
35	TAIPING		HOSPITAL TAIPING
36	TANJUNG RAMBUTAN		HOSPITAL BAHAGIA ULU KINTA
37	TAPAH		HOSPITAL TAPAH
38	TELUK INTAN	HOSPITAL TELUK INTAN	

No	State	City	Government Hospital
39	SELANGOR	AMPANG	HOSPITAL AMPANG
40		BANTING	HOSPITAL BANTING
41		BATU CAVES	HOSPITAL SELAYANG
42		CYBERJAYA	HOSPITAL CYBERJAYA
43		KAJANG	HOSPITAL KAJANG
44		KLANG	HOSPITAL TENGKU AMPUAN RAHIMAH
45		KUALA KUBU BAHARU	HOSPITAL KUALA KUBU BAHARU
46		SABAK BERNAM	HOSPITAL TENGKU AMPUAN JEMAAH
47		SERDANG	HOSPITAL SULTAN IDRIS SHAH
48		SHAH ALAM	HOSPITAL SHAH ALAM
49		SUNGAI BULOH	HOSPITAL SUNGAI BULOH
50		TANJONG KARANG	HOSPITAL TANJONG KARANG
51		NEGERI SEMBILAN	JEMPOL
52	KUALA KLANG		HOSPITAL JELEBU
53	KUALA PILAH		HOSPITAL TUANKU AMPUAN NAJIHAH
54	PORT DICKSON		HOSPITAL PORT DICKSON
55	REMLAU		HOSPITAL REMLAU
56	SEREMBAN		HOSPITAL TUANKU JA'AFAR
57	TAMPIN		HOSPITAL TAMPIN
58	MELAKA	ALOR GAJAH	HOSPITAL ALOR GAJAH
59		JASIN	HOSPITAL JASIN
60		MELAKA	HOSPITAL MELAKA
61	JOHOR	BATU PAHAT	HOSPITAL SULTANAH NORA ISMAIL
62		JOHOR BHARU	HOSPITAL SULTANAH AMINAH
63		JOHOR BHARU	HOSPITAL SULTAN ISMAIL
64		KLUANG	HOSPITAL ENCHE' BESAR HAJJAH KHALSOM
65		KOTA TINGGI	HOSPITAL KOTA TINGGI
66		KULAI	HOSPITAL TEMENGGONG SERI MAHARAJA TUN IBRAHIM
67		MERSING	HOSPITAL MERSING
68		MUAR	HOSPITAL PAKAR SULTANAH FATIMAH
69		PONTIAN	HOSPITAL PONTIAN
70		SEGAMAT	HOSPITAL SEGAMAT
71		TANGKAK	HOSPITAL TANGKAK

No	State	City	Government Hospital
72	KELANTAN	GUA MUSANG	HOSPITAL GUA MUSANG
73		JELI	HOSPITAL JELI
74		KOTA BHARU	HOSPITAL RAJA PEREMPUAN ZAINAB II
75		KUALA KRAI	HOSPITAL SULTAN ISMAIL PETRA
76		MACHANG	HOSPITAL MACHANG
77		PASIR MAS	HOSPITAL PASIR MAS
78		PASIR PUTEH	HOSPITAL TENGGU ANIS
79		TANAH MERAH	HOSPITAL TANAH MERAH
80		TUMPAT	HOSPITAL TUMPAT
81		TERENGGANU	CUKAI
82	DUNGUN		HOSPITAL DUNGUN
83	JERTEH		HOSPITAL BESUT
84	KUALA BERANG		HOSPITAL HULU TERENGGANU
85	KUALA TERENGGANU		HOSPITAL SULTANAH NUR ZAHIRAH
86	PERMAISURI		HOSPITAL SETIU
87	PAHANG	BENTONG	HOSPITAL BENTONG
88		BERA	HOSPITAL BERA
89		JENGKA	HOSPITAL JENGKA
90		JERANTUT	HOSPITAL JERANTUT
91		KUALA LIPIS	HOSPITAL KUALA LIPIS
92		KUANTAN	HOSPITAL TENGGU AMPUAN AFZAN
93		MUADZAM SHAH	HOSPITAL MUADZAM SHAH
94		PEKAN	HOSPITAL PEKAN
95		RAUB	HOSPITAL RAUB
96		ROMPIN	HOSPITAL ROMPIN
97		CAMERON HIGHLAND	HOSPITAL SULTANAH HAJAH KALSOM
98		TEMERLOH	HOSPITAL SULTAN HAJI AHMAD SHAH

No	State	City	Government Hospital
99	SABAH	BEAUFORT	HOSPITAL BEAUFORT
100		BELURAN	HOSPITAL BELURAN
101		KENINGAU	HOSPITAL KENINGAU
102		KOTA KINABALU	HOSPITAL QUEEN ELIZABETH
103		KOTA KINABALU	HOSPITAL WANITA DAN KANAK-KANAK SABAH
104		KOTA KINABALU	HOSPITAL QUEEN ELIZABETH II
105		KOTA KINABATANGAN	HOSPITAL KINABATANGAN
106		KOTA MARUDU	HOSPITAL KOTA MARUDU
107		KUALA PENYU	HOSPITAL KUALA PENYU
108		KUDAT	HOSPITAL KOTA BELUD
109		KUDAT	HOSPITAL KUDAT
110		KUNAK	HOSPITAL KUNAK
111		LAHAD DATU	HOSPITAL LAHAD DATU
112		PAPAR	HOSPITAL PAPAR
113		PITAS	HOSPITAL PITAS
114		RANAU	HOSPITAL RANAU
115		SANDAKAN	HOSPITAL DUCHESS OF KENT
116		SEMPORNA	HOSPITAL SEMPORNA
117		SIPITANG	HOSPITAL SIPITANG
118		TAMBUNAN	HOSPITAL TAMBUNAN
119		TAWAU	HOSPITAL TAWAU
120	TENOM	HOSPITAL TENOM	
121	TUARAN	HOSPITAL TUARAN	
122	SARAWAK	BARAM	HOSPITAL MARUDI
123		BAU	HOSPITAL BAU
124		BETONG	HOSPITAL BETONG
125		BINTULU	HOSPITAL BINTULU
126		DARO	HOSPITAL DARO
127		KANOWIT	HOSPITAL KANOWIT
128		KAPIT	HOSPITAL KAPIT
129		KOTA SAMARAHAN	PUSAT JANTUNG SARAWAK
130		KUCHING	HOSPITAL UMUM SARAWAK
131		LAWAS	HOSPITAL LAWAS
132		LIMBANG	HOSPITAL LIMBANG
133		LUNDU	HOSPITAL LUNDU
134		MIRI	HOSPITAL MIRI
135		MUKAH	HOSPITAL MUKAH
136		SARATOK	HOSPITAL SARATOK
137		SARIKEI	HOSPITAL SARIKEI
138		SIBU	HOSPITAL SIBU
139		SIMUNJAN	HOSPITAL SIMUNJAN
140		SRI AMAN	HOSPITAL SRI AMAN

Points to Take Note:

1. PruBSN has appointed PMCare as the Third-Party Administrator (TPA) which is responsible in handling the process of assessing and issuing Guarantee Letter for Government Hospitals. You may contact 24 hours PMCare careline at 03 – 8026 7711 or via e-mail at PBTB_GHGL@pmcare.com.my for any enquiries with regards to the Government Hospital Guarantee Letter. / *PruBSN telah melantik PMCare sebagai Pentadbir Pihak Ketiga (PPK) yang bertanggungjawab dalam mengendalikan proses menilai dan mengeluarkan Surat Jaminan untuk Hospital Kerajaan. Anda boleh menghubungi talian Careline 24 jam PMCare di 03 – 8026 7711 atau melalui e-mel di PBTB_GHGL@pmcare.com.my untuk sebarang pertanyaan berkaitan dengan Surat Jaminan Hospital Kerajaan.*
2. Terms and conditions apply. Please refer to your Certificate Document or contact our Customer Service Centre at 603 2775 7188 for full details. / *Tertakluk kepada kesemua terma dan syarat. Sila rujuk kepada Dokumen Sijil anda atau hubungi Pusat Perkhidmatan Pelanggan kami di 603 2775 7188 untuk maklumat penuh.*
3. The cashless facility is not offered for Full Paying Patient (FPP) services at Government Hospitals. / *Kemudahan tanpa tunai ini tidak ditawarkan untuk Perkhidmatan Pesakit Bayar Penuh (PPBP) di Hospital Kerajaan.*
4. PruBSN reserves the right to add or remove any hospitals from the above list. Please visit our website at www.prubsn.com.my to get the latest listing from time to time. / *PruBSN berhak untuk menambah atau mengeluarkan mana-mana hospital daripada senarai di atas. Sila layari laman web kami di www.prubsn.com.my untuk mendapatkan senarai terkini dari semasa ke semasa.*
5. For admission to Government Hospitals which are not listed in the above, fees to be paid by customer upon discharge. Customer to submit claim form to PRUDENTIAL BSN TAKAFUL BERHAD for reimbursement subject to terms and conditions stated in the certificate contract. / *Untuk kemasukan ke Hospital Kerajaan yang tidak disenaraikan di atas, bayaran harus diselesaikan oleh pelanggan semasa discaj. Pelanggan perlu menghantar borang tuntutan kepada PRUDENTIAL BSN TAKAFUL BERHAD untuk pembayaran semula, tertakluk pada terma dan syarat yang dinyatakan dalam kontrak sijil.*
6. For a detailed, step-by-step process on how to request a Guarantee Letter via PMCare mobile application, please refer to the Quick Guide included in our website. / *Untuk proses terperinci tentang cara-cara memohon Surat Jaminan melalui aplikasi mudah alih PMCare, sila rujuk Panduan Ringkas yang disertakan dalam laman web kami.*